

2022

QUALITY CERTIFICATE INTERNATIONAL
TRANSPORTATION INDUSTRY
CHAMBER – CQCIT



QUALITY CERTIFICATE INTERNATIONAL TRANSPORTATION INDUSTRY CHAMBER – CQCIT

1. CQCIT

Granted by the International Transportation Industry Chamber (CIT), the CIT certification represents the recognition of excellence in the management of organizations that have a relationship with the logistics and transport sector. The process aims at stimulating the development of countries, promoting the improvement of management quality, and the increase of competitiveness of public and private organizations of transport and logistics, technology, environment, applications, education, among others, that promote actions for the continuous improvement of the logistics and transport sectors.

2. THE CQCIT ISSUE PROCESS AND RESPECTIVE CQCIT SEAL AIMS TO

- Stimulate cultural, political, scientific, technological, environmental, competitiveness, innovation, economic and social development in the countries of the Americas;
- To provide organizations with a benchmark (model) for continuous improvement and enhancement of their processes;
- Grant public and notorious recognition to the excellence of management quality for World-Class organizations; and
- Disseminate successful management techniques for positive benchmarking purposes.

Generally speaking, applying for the CQCIT helps the organization conduct an in-depth analysis of its management, carried out by auditors trained by Logistics International Associates (LIA). In the end, a comprehensive management assessment report and an international certificate are provided.

The qualification of CQCIT auditors follows the following hierarchy:

2.1 Bronze insignia; beginning auditors;

2.2 Silver insignia: experienced auditors, who can lead a group of auditors;

2.3 Gold insignia: senior auditor and auditor trainer.

3. THE BENEFITS THAT THE ORGANIZATION HAS BY APPLYING TO CQCIT ARE:

- Application of fundamentals and excellence criteria recognized and used worldwide;
- Systemic vision of the company
- Focus on results
- Greater internal cooperation
- Sharing information and learning;
- Identification of strengths and opportunities for improvement;
- Commitment to people;
- Performance measurement against benchmarks;
- Training to self-evaluate; and
- Recognition by the market and society.

Main benefits of Certification:

- It promotes commitment to quality;
- It is a management method that allows you to measure the continuous improvement of the business development or the quality of the public service;
- Ensure efficiency and effectiveness of the product, service, or system;
- Introduce new products and brands in the market;
- Reduce losses in the production process and improve its management;
- Decrease controls and evaluations by the clients;
- To face unfair competition;
- Improve the image of the organization and its products or activities with its customers;
- Ensure that the product, service, or system meets standards; and
- Make the organization highly competitive with standards-compliant products.

4. CQCIT CERTIFICATION CRITERIA

The criteria constitute a systemic management model adopted by countless World Class organizations. They are composed on a base of essential fundamentals to obtain performance excellence.

The excellence criteria constitute the World Class Excellence Model, consisting of 8 criteria: leadership, strategies and plans, customers, society, information and knowledge, people, processes, and results, subdivided into requirements items.

5. CERTIFICATION

CQCIT is a recognition, in the form of a certificate, valid for three years.

CIT, which has the recognized authority to certify organizations, companies, universities, and public and private institutions, assesses with its auditors. For administrative procedures, all organizations that apply to apply for the CQCIT and are approved are called ENTITIES.

5.1 HOW TO GET CQCIT

What is a Certification to be obtained?

Certification is a procedure in which an independent entity evaluates if a specific product meets the technical standards. And the evaluation is supported by audits in the productive process (product or service), on the collecting and testing of samples. The satisfactory result of these activities leads to the granting of the certification and the right to use the CIT Compliance Mark (CQCIT Seal) on its products and/or services

Certifications are available to all public or private entities, whether they demonstrate and guarantee that their production process is under control and that their products and/or services are being delivered to the customer in compliance with the laws of their country, standards, and CIT guidelines.

For a company to apply for certification, the first step is to request the certification from CIT by emailing certificate@cit-international.org. CIT will forward all the necessary documents to begin the process.

The CQCIT certification process is done virtually, based on the answers to 9 questionnaires (an initial questionnaire and eight questionnaires of criteria and items) and a final summary report from the auditor, with the respective score obtained by the applicant organization. If the organization applying for CQCIT requests some face-to-face action, it will bear all the costs.

Each questionnaire has a deadline and the methodology is based on how the organization performs its management on different criteria and items, as well as the evidence of each aspect presented.

5.2 REQUIREMENTS

What is needed to certify a product, service, or system?

Initially, it is necessary to identify whether the product, system, or service has a technical standard that establishes the minimum requirements to guarantee conformity. The CIT has access to a wide variety of databases of international standards that help in the process.

Finally, for a public or private entity to certify a product, system, or service, it is necessary to attend to the requirements of the CIT criteria and items, as well as have documented facilities, personnel, equipment, and procedures that allow evidence that the entity is in control of the activities related to the object of its certification.

5.3 RULES

How are the rules established for certification of a product, system or service?

CIT has an experience of over 20 years, developing the most varied training and assessment programs, serving as a reference in the market.

A Certification Procedure is based on internationally adopted models, and is developed in a way that best suits the product and/or service and the production process and/or service provision that is intended to be certified.

CIT has a highly qualified technical staff able to act in all segments.

6. COSTS

To obtain the CQCIT, the interested entity, after approval by the CIT of its entry as a CERTIFICATION candidate, will pay 50% of the operational costs up to 60 days before the beginning of the CERTIFICATION activities. The remaining 50% at the beginning of the activities. When the physical presence of the auditors is required, travel, food, and lodging expenses are at the expense of the postulant.

- Total cost of evaluation: US\$2,950.00
- Estimated evaluation time: 3 to 6 months
- Validity of the CQCIT Certification and Seal: 3 years as of issuance of the CERTIFICATE and respective SEAL.

7. CONTACT

For information, contact: certificate@cit-international.org.